

The DIRECTIONS Tours Difference is noticeable before, throughout and after your tour. Here are some of the ways DIRECTIONS strives to be your first choice in travel.

WHAT'S INCLUDED? ALMOST EVERYTHING!

All of our tours **INCLUDE** all taxes and gratuities (see below). All attractions, step-on guides, accommodations, most meals (see itinerary), motorcoach/air/cruise transportation, and luggage handling on/off the motorcoach for a single checked bag per person are included. Luggage assistance at the hotels is always available.

INCLUDED GRATUITIES

Another advantage traveling with DIRECTIONS Tours is that all gratuities for your Tour Director, Step-on Guides, included Meals, and Motorcoach Driver **ARE INCLUDED** in the price of all Day Trips and Overnight Tours! Sit back and relax!

DIRECTIONS TOUR DIRECTORS AND MOTORCOACH DRIVERS

Every Tour and Day Trip is guided from start to finish. DIRECTIONS Tours provides professional, full-time and knowledgeable Tour Directors/Guides and Drivers on all of our tours. Your guide will outline each day's activity, including the history, geography and facts about each area we visit. Your Tour Director/Guides and Drivers will make sure that your tour experience is comfortable, professional, safe and entertaining.

TOUR MEALS AND ACCOMMODATIONS

Continental or Full Breakfast is always served on every overnight motorcoach tour. Dinners are usually "out on the town" featuring a taste of the area cuisine you are visiting. If you have a special diet (diabetic/allergies etc.), **please let us know when booking**. We will try to accommodate your needs the best we can. Your hotel accommodations on tour are clean, safe and comfortable. All hotels are carefully selected by location and reviews.

RELAXED TOUR SCHEDULES

DIRECTIONS Tours ensures a relaxing and stress-free experience on every tour. Our tour schedules are not tiring or overbooked. No late hour traveling on the motorcoach is scheduled on any tour. "Stress-Free!"

DEPARTURE / PICK-UP LOCATIONS

METRO ST. LOUIS DEPARTURE POINTS:

MOTORCOACH ONLY TOURS: St. Charles Commuter Lot (I-70 @ Veterans Memorial and Zumbuhl Road), Holiday Inn Viking/Route 66 (corner of Watson and Lindbergh). Metro East / Illinois Pick-up is also available on many tours - Just call us. If you need information on optional Home Shuttle Service, please call us for assistance.

AIR FLIGHT/MOTORCOACH TOURS: Depart from St. Louis-Lambert International Airport (Terminal 1 or Terminal 2).

DAY TRIPS: St. Charles Commuter Lot (I-70 @ Veteran's Memorial and Zumbuhl Road), STL County MAIN Library (across Lindbergh from Plaza Frontenac), and Costco South County on Rusty Road.

METRO DALLAS DEPARTURE POINTS:

AIR FLIGHT/MOTORCOACH TOURS: Depart from Dallas-Love Airport (Southwest Airlines) or DFW Airport.

FLORIDA DEPARTURE POINTS:

AIR FLIGHT/MOTORCOACH TOURS: Depart from Southwest Florida (RSW), Sarasota (SRQ), Tampa (TPA) or Orlando (MCO) International Airports.

WE ARE PROUD TO WELCOME TRAVELERS FROM COAST TO COAST! WE WILL HELP YOU JOIN ANY TOUR FROM ANYWHERE - JUST CALL US! THANK YOU FOR BEING OUR GUESTS!

YOUR PRIVACY

Your privacy will be protected at all times, and addresses / email addresses supplied to us will never be shared with a third party. Photos taken by DIRECTIONS Tours staff during a tour/day trip are property of DIRECTIONS Tours and customers agree to allow DIRECTIONS Tours to use them for promotional advertising/web/press. If you choose to not have your photo used, please contact us prior to departure for a waiver.

AFFORDABLE DEPOSITS

DAY TRIPS: require full payment within two weeks of date of reservation. **OVERNIGHT MOTORCOACH TOURS:** require a \$100.00 deposit within two weeks of date of reservation. **AIR FLIGHT TOURS:** require a \$275.00 (or stated on tour itinerary) deposit within two weeks of date of reservation. **CRUISE/INTL. TOURS:** require a \$675.00 deposit within two weeks of date of reservation. Please note: If deposit is not received within 2 weeks of date of reservation, your reservation may be released. All Deposits will be processed immediately and an invoice will be sent with your Balance Due and Due Date. All Overnight Tour Deposits are fully refundable up to Final Payment Due Date (see below). *On Day Trips: Your cancelled check is your receipt. Thank You.*

MAKING A PAYMENT

Deposits and Day Trip payments may be made by money order or check. Final payments on overnight tours may be made by money order, check or by credit card (Visa/Mastercard accepted). *For your security, no cash is accepted.*

CANCELLATION POLICIES

In 2022, Our Covid-19 Cancellation Provision protects you in case you would be diagnosed with Covid-19 within 14 days prior to your departure. Your paid tour price is refundable (*except for airline tickets if applicable*) through our Covid-19 Cancellation Provision for only a Covid-19 illness. A documented doctor medical statement must be provided for this cancellation coverage. **Solo Travelers** are covered individually (**however, NO single supplement** will be charged to roommate[s] still able to travel). **Spouses/Domestic Partners** are covered together for cancellations.

CANCELLATION POLICY FOR DOMESTIC TOURS

Cancel 45-15 Days Before Departure: 50% of total cost refunded
Cancel Within 14 Days Before Departure Date: 100% Non-Refundable

CANCEL FOR ANY REASON PROTECTION PLAN

Your travel investment and well-being are very important to us!

As an added amenity in booking with us, we now offer the option to include our new "Cancel For Any Reason" Travel Protection Plan available on all domestic tour reservations made on/after April 1, 2022.

Protect your trip with this exclusive plan for just \$250.00* per person, per tour. Plan must be secured at time of booking and paid on final invoice. This special protection plan will return your entire tour cost (*less the cost of the protection plan). (see page 3 for more details)

CANCELLATION POLICY FOR INTERNATIONAL AND/OR CRUISE TOURS

DIRECTIONS Tours does **NOT** include cancellation insurance on Cruise and/or International Tours offered. Refunds for these cancellations are decided by the cruise line or international suppliers/tour operators. These will be outlined to you upon making a reservation. **We HIGHLY SUGGEST** purchasing an **individual travel cancellation insurance plan** to secure your monies. We can help you with this process if needed.

TOUR INFORMATION PACKET

OVERNIGHT TOURS: You will receive your Tour Information Packet approximately one week prior to your tour departure date. This packet will outline everything for your tour including; pick-up location and time, hotel information, special requests, motorcoach seating, and more pertinent information concerning your vacation tour. **DAY TRIPS:** You will receive your pick-up letter including pick-up time approximately one week prior to your departure date.

DIRECTIONS  **LLC**
tours

READY TO GO? RESERVE NOW!
(866) 798-5039 or (314) 577-0077
www.directionstours.com

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