

DIRECTIONS TOURS LLC

Thank You for your reservation(s)!

Our Reservation Department will be emailing you shortly with your invoice and what payment(s) (deposit or final monies) are due at this time.

*Please note: If you feel you have submitted an incorrect form, please contact us at **(866) 798-5039** so we can assist you.

Please review the following information for your records.
Thank you again, and we look forward to seeing you!

TOUR PICK-UP LOCATIONS

WE ARE PROUD TO WELCOME TRAVELERS FROM COAST TO COAST! WE WILL HELP YOU JOIN ANY TOUR FROM ANYWHERE - JUST CALL US!

MOTORCOACH ONLY TOURS in this catalog depart from St. Louis. We will be happy to reserve flight(s) and accommodations for out of St. Louis guests for these tours. (cost is without airfare.)

METRO ST. LOUIS DEPARTURE POINTS:

Motorcoach Only Tours: St. Charles (Lewis and Clark Boathouse Parking Lot), South St. Louis Metro (Cracker Barrel) or Costco South Lindbergh. Metro East / Illinois Pick-up is also available on many tours - Just call us. If you need information on optional Home Shuttle Service, please call us for assistance.

*Please note: Pick-up locations vary from tour to tour (depending on departure direction, number of guests and tour length).

FLIGHT TOURS in this catalog depart from any major airport in the USA and/or from:

St. Louis-Lambert International Airport. Published prices are based from St. Louis, there may be an price adjustment from an alternative airport

Travelers are responsible to pay for their own baggage on fly away tours for the airlines that charge.

NOT INCLUDED IN TOUR PRICE

DIRECTIONS Tours includes gratuities to step-on guides/attraction guides and to servers on included meals (see specific tour itinerary).

TOUR DIRECTORS AND DRIVERS GRATUITIES

Our Resident Tour Directors and Drivers are the hallmark of our company and success. They work hard to provide a safe, knowledgeable, personal, and enthusiastic travel experience.

On multi-day tours, Tour Director and Driver gratuities are at our travelers discretion. Industry standard gratuities are:

\$5 - \$7 a day per person for your Tour Director.

\$5 - \$7 a day per person for your Motorcoach Driver.

Thank you in advance!

PAYMENT OPTIONS AND SCHEDULE

Deposits, Day Trip, and Final payments on overnight tours may be made by money order, check or by credit card (3% credit card fee will apply) (Visa/Mastercard/Discover and American Express are accepted). **MOTORCOACH DAY TRIPS AND TWO DAY TOURS:** require full payment within two weeks of date of reservation. **THREE DAY AND LONGER TOURS:** require a \$250.00 deposit within two weeks of date of reservation. **DOMESTIC AIR FLIGHT TOURS:** require a \$400.00 deposit within two weeks of date of reservation. **HAWAII/CRUISE/INTERNATIONAL TOURS:** require a \$750.00 deposit within two weeks of date of reservation. **All Overnight Tour Deposits are fully refundable up to Final Payment Due Date.**

Contact Us! We are here to help!

DIRECTIONS TOURS LLC

2019 SMIZER STATION ROAD
VALLEY PARK, MO 63088

(866) 798-5039

CANCELLATION POLICIES AND PROTECTION OPTIONS

We know, now more than ever, life can have unexpected changes, and although we hope you will never have to cancel, we want you to know we are here for you. We have partnered with TripMate to give our passengers the best options. Please call 1-833-297-2258 to book your travel insurance.

Trip Cancellation

Protects the unused, non-refundable prepaid payments for the travel arrangements you purchased for your trip in the event you need to cancel. (view plan documents for a full list of covered reasons) Basic, Deluxe & Deluxe Plus: Up to 100%

Non-Refundable Trip Cost

Trip Interruption

Reimburses for unused, non-refundable land or water Travel Arrangements plus additional transportation cost to join, rejoin, or transport you to the originally scheduled return destination of your trip. (view plan documents for a full list of covered reasons) Basic, Deluxe & Deluxe Plus: Up to 150%

Non-Refundable Trip Cost

Trip Delay

Reimburses reasonable additional expenses such as hotel expenses if you are delayed 12 consecutive hours while en route to or from your trip, or during the course of your trip, due to a covered reason, including being quarantined.

Basic: Up to \$1,000 (\$200 per day)

Deluxe & Deluxe Plus: Up to \$4,200 (\$300 per day)

Accident & Sickness Medical Expense

Coverage for costs incurred for treatment of a sickness or injury incurred during the trip. Covid 19 is covered the same as any other sickness. Basic, Deluxe & Deluxe Plus: Up to \$50,000

Emergency Medical Evacuation & Repatriation

Covers the cost to transport you to the nearest suitable hospital if you suffer a sickness or injury that is acute or life threatening and adequate treatment is not available in your immediate area. If determined medically necessary, can also cover the cost to transport you home because of an injury or sickness that is acute or life threatening or to a hospital closest to your home capable of providing continued treatment. In both cases, the non-insurance travel assistance services provider must approve the transportation. Basic, Deluxe & Deluxe Plus:

Up to \$500,000

Baggage & Personal Effects

Provides protection for your baggage or personal belongings when they are damaged, lost or stolen during your trip. Basic: Up to \$1,000 Deluxe & Deluxe Plus: Up to \$1,500

Cancel For Any Reason

Protects 75% of the non-refundable prepaid payments for the travel arrangements provided you purchase the plan within 21 days of receipt of your initial trip deposit and you cancel your trip 2 days or more before your scheduled departure. You also must insure 100% of the cost of all travel arrangements that are subject to cancellation penalties or restrictions by the travel supplier. Deluxe Plus Only: Up to 75% Non-Refundable Trip Cost *Not available to NY Residents Additional terms apply.

CANCELLATION POLICY FOR MULTI-DAY DOMESTIC TOURS

Cancel 15-45 Days Before Departure: 50% of total cost refunded.

Cancel 0-14 Days Before Departure Date: NON-REFUNDABLE

IMPORTANT INTERNATIONAL TOUR NOTES

We REQUIRE proof of travel insurance for all international tours, prior to making final payment. We have a recommended vendor, Tripmate to provide our passengers. Cancellations of these tours will result in a fee. Cancellation fees are normally incurred 155 to 65 days prior to the tour departure. Some tours have special cancellation policies and notification will be on your invoice. Regardless of the reason, last-minute cancellations and transfers result in a costly process of letters, calls, record adjustments, refund checks, etc. plus loss of non-refundable tickets and accommodations.

DAY TOUR CANCELLATION POLICY

Day Tours/Trips are non-refundable - however, paid trip funds are transferable to another person of the travelers choice.